

Transforming Maternity Services Together

Have your say

Consultation survey

Please read our 'Transforming Maternity Services Together' consultation document before completing this survey.



Bath and North East Somerset, Swindon & Wiltshire
Local Maternity System

Have your say – Consultation survey

Share your views on 'Transforming maternity services together – our proposal for change'

Do you have experience of using maternity services in Bath and North East Somerset, Swindon or Wiltshire? Do you have an interest in these services?

This survey asks for your views on our proposal to make some changes to our maternity services across the Bath and North East Somerset, Swindon and Wiltshire area, as set out in our consultation document, 'Transforming maternity services together'. You can read the document here: www.transformingmaternity.co.uk.

We have developed our proposal over the last 18 months, based on feedback from over 2,000 people including women and their families, our maternity teams and those with an interest in maternity services. We need to make better use of our resources, such as our staff, our finances and our environments, in order to make our services better and to help more women have more choice.

We have explored many different options and believe that our proposal provides more choice for more women, and allows us to further improve the care we provide.

We would like to know what you think before we make any final decisions. We have launched a formal public consultation from **12 November 2018 to 24 February 2019** to ask you what you think about our proposal.

During the 14 week consultation, we will be seeking views from a wide range of people. This will include women and families who have used, or are currently using our maternity services, members of the public, our maternity teams and people with an interest in these services, to understand the impact of the proposed changes on local communities and maternity staff across Bath and North East Somerset, Swindon and Wiltshire.

We will also be holding several public meetings so we can meet with local people to discuss our proposal in person and people can share their views with us. You can find out more on our website www.transformingmaternity.org.uk

Please make sure that you have read the consultation document, 'Transforming maternity services together' in full before completing the survey. This document explains why our local maternity services need to change, what changes we are proposing and what this will mean for women and families in our area.

What happens next

The consultation is being led by Wiltshire Clinical Commissioning Group on behalf of the Bath and North East Somerset, Swindon and Wiltshire Local Maternity System.

The responses to this survey and feedback from public meetings will be independently analysed by the University of Bath School of Management (a department outside of the Local Maternity System), and summarised in a report which will be used to help us make our final decisions.

We will share the questions we receive and our responses on our consultation website www.transformingmaternity.org.uk

We will review all of the feedback we receive during this consultation period before making any final decisions. A report summarising the feedback we receive during the consultation will be shared on our consultation website. This is likely to be in spring 2019.

If you have any questions about this survey, or if you need the survey in an alternative format as an audio file/on CD, in large print or another language, please contact Wiltshire Clinical Commissioning Group Communications Team at maternity.transformationbsw@nhs.net or by calling 01380 736026.

Please fill in this survey and share your thoughts on our proposal. The survey is anonymous, and will take around 20 minutes to complete.

You can hand in your completed survey at your local GP practice or post it to:

Wiltshire Clinical Commissioning Group
Communications Team
Southgate House
Pans Lane
Devizes
Wiltshire
SN10 5EQ

Please make sure your survey reaches us by midnight on Sunday 24 February 2019.

Alternatively you can complete the survey online at www.transformingmaternity.org.uk

Thank you for sharing your views with us

This survey uses the following terms:

Acute: This describes a hospital setting which provides facilities where procedures such as a caesarean can be carried out.

Alongside midwifery unit: This is a unit which is located next to an obstetric unit and can sometimes also be referred to as a co-located unit. Care in these units is provided by midwives. If the support of a doctor is needed there is direct access to the obstetric unit.

Ante-natal: This relates to the time before birth, during or relating to pregnancy.

Community hub: This is a local centre where women can access various elements of their maternity care. Different providers of care can work from a community hub, offering midwifery, obstetric and other services in one place. These might be ultrasound services, smoking cessation services or voluntary services providing peer support. Women may also be able to meet professionals who will be involved with them after childbirth, for example, their health visitor.

Freestanding midwifery unit: This is a unit which is based in the community rather than at a main hospital site. Care in freestanding midwifery units is provided by midwives and maternity care assistants.

High risk: A high risk pregnancy is one where the mother and/or unborn baby have a higher risk of complications, either due to pre-existing medical conditions such as high blood pressure, diabetes or a condition that arises during pregnancy such as pre-eclampsia. A woman's age, weight, previous pregnancy history and whether she is expecting twins will all determine whether her pregnancy will be categorised as high risk. Women with a high risk pregnancy are usually recommended to give birth in an obstetric led unit.

Homebirth: This is when a woman gives birth at home, usually with the support of a midwife.

Local Maternity System (LMS): A local maternity system has been created across Bath and North East Somerset, Swindon and Wiltshire (BSW) area. The LMS is hosted by Wiltshire Clinical Commissioning Group and includes those who use maternity services, those who provide maternity services and those who commission maternity services. Its aim is to deliver the vision set out in Better Births.

Low risk: A low risk pregnancy is one where no particular medical risk factors, such as certain long term medical conditions, infections or complications with previous pregnancies, have been identified before labour starts.

Maternity Care Assistant (MCA): MCAs assist and support midwives in the clinical care of women and their babies.

Obstetrician: A doctor with special training in how to care for pregnant women and help in the birth of babies.

Obstetric unit: This is a maternity unit that is staffed by a multidisciplinary team including midwives, maternity care assistants, obstetricians, anaesthetists and support staff. Care for women giving birth is often provided by midwives but doctors may be involved if needed.

Post-natal: This relates to the period of time following birth.

Pre-consultation business case: A document where the Bath and North East Somerset, Swindon and Wiltshire Local Maternity System (BSW LMS) sets out its vision for future maternity services across their area.

Women and families: We use this phrase many times and includes dads, siblings or other family members and friends. We know everyone women's situation is unique, so 'women and families' is a short way of describing any of the people who are involved in the antenatal, birth or postnatal experience.

The following survey is in two parts.

- Part One** is about proposed changes set out in the consultation document (as described in the table below)
- Part Two** will help us to understand the impact of any potential service changes upon different groups of people.

A summary of the key changes proposed in the consultation document are listed in the table below:

What are we proposing?	What will this do?
<p>(1.) Continue to support births in two, rather than four of the Freestanding Midwifery Units.</p> <ul style="list-style-type: none"> • Chippenham and Frome will continue to support births (you will be able to give birth to your baby at these units). • Trowbridge and Paulton will no longer support births (you will not be able to give birth to your baby at these units). • Antenatal and post-natal clinics will continue to be provided in all four units – Chippenham, Frome, Paulton and Trowbridge and in all other community locations e.g. GP practices. 	<p>Free up resources to be used more efficiently so we can:</p> <ul style="list-style-type: none"> • Better support continuity of care. • Provide an enhanced home birth service. • Further improve the quality of care provided to mothers and families.
<p>(2.) Create an Alongside Midwifery Unit at the Royal United Hospital.</p>	<p>Provide another option of choice of place of birth for low risk women and reduce pressure on the Obstetric Unit at the Royal United Hospital.</p> <p>The current Alongside Midwifery Unit at Great Western Hospital will remain unchanged.</p>
<p>(3.) Create an Alongside Midwifery Unit at Salisbury District Hospital.</p>	<p>Provide another option of choice of place of birth for low risk women and reduce pressure on the Obstetric Unit at Salisbury District Hospital.</p> <p>The current Alongside Midwifery Unit at Great Western Hospital will remain unchanged.</p>
<p>(4.) Enhance current provision of antenatal and post-natal care.</p>	<p>Improve the support we offer – targeted and personal support and better continuity of care.</p>
<p>(5.) Improve and better promote the home birth service.</p>	<p>More capacity for midwives to fully and confidently promote and support a home birth service.</p>
<p>(6.) Replace nine community post-natal beds (four in Paulton Freestanding Midwifery Unit and five in Chippenham Freestanding Midwifery Unit) with support closer to, or in, women's homes.</p> <p>Women with a medical need will still be able to access post-natal beds at Salisbury District Hospital, Royal United Hospital, and Great Western Hospital.</p>	<p>Free up resources to be used more efficiently, including a greater focus on breastfeeding support and other post-natal care close to home, or in the home, which women tell us is very important to them.</p>

Could you please begin by providing your postcode (this will allow us to make sure we have geographically-representative consultation) but without the last two letters. For example, if your postcode is BA1 3NG please enter BA13.

My postcode is:

Have you read the consultation document, 'Transforming maternity services together'?

- Yes, all of it Yes, some of it
- Yes, most of it No, I haven't read it

Part One

The consultation document describes our proposal for change to our maternity services, the reasons for change and the benefits we think these changes will bring. We believe the changes proposed will improve services for the women and families who use them and the staff who work in them. We would like to know what you think.

Question 1: Thinking about the changes we are proposing, how strongly do you agree or disagree with our proposal to:

How strongly do you agree or disagree with our proposal ...	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Why do you say that?
(1a.) To make changes across the Local Maternity System (which covers Bath and North East Somerset, Swindon and Wiltshire), to improve the quality of maternity services we provide and the choices available to women and families.						
(1b.) To continue to provide a mix of Freestanding Midwifery-led Units, Obstetric-led Units, Alongside Midwifery Units and support home births across the Local Maternity System.						
(1c.) To offer two rather than four Freestanding Midwifery Units which can support birth. These will be Chippenham and Frome.						
(1d.) To continue to support midwifery-led antenatal and post-natal care in Chippenham, Frome, Trowbridge and Paulton, and the existing locations across Bath, Salisbury and Swindon.						
(1e.) To create a new Alongside Midwifery Unit at the Royal United Hospital Bath.						
(1f.) To create a new Alongside Midwifery Unit at Salisbury District Hospital.						
(1g.) To enhance the way we support and promote home births.						
(1h.) To replace nine community post-natal beds (four at Paulton Freestanding Midwifery Unit and five in Chippenham Freestanding Midwifery Unit) with enhanced support (e.g. breastfeeding support) closer to, or at, home.						

Question 2: After reading the consultation document, how satisfied do you feel that we have explored all the options to provide more choice for more women, and improve our maternity services for mothers and their families?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

Please give reasons for your response:

Please continue to question 3.

Question 3: In chapter 7 of the consultation document we explain how, as part of our proposal, we would like to provide two rather than four Freestanding Midwifery Units which can support births.

Chippenham and Frome units would continue to support births; Paulton and Trowbridge would not support births and would continue to support antenatal and post-natal services only. These changes to the Freestanding Midwifery Units would then allow us to use resources more effectively (such as staff, buildings, time and money) so we could improve choice, quality and safety for women and their families.

In our view there are convincing reasons to:

- Provide two rather than four Freestanding Midwifery Units which can support births (these will be at Chippenham and Frome).
- Create an Alongside Midwifery Unit at the Royal United Hospital and Salisbury District Hospital.
- Enhance current provision of antenatal and post-natal care and improve the home birth service.
- Replace nine community and post-natal beds (four in Paulton Freestanding Midwifery Unit and five in Chippenham Freestanding Midwifery Unit) with support closer to, or in, women's homes.

In your opinion, please tell us if you agree or disagree with the following statements... please tick	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Why do you say that?
(3a.) Providing two rather than four Freestanding Midwifery Units will enable us to use our resources (staff, buildings, time and money) more efficiently to improve quality and continuity of care for women.						
(3b.) Creating Alongside Midwifery units at the Royal United Hospital Bath and Salisbury District Hospital will provide more options for low risk women in these areas and reduce pressure on the Obstetric Units.						
(3c.) Enhancing the provision of antenatal and post-natal care will provide more targeted and personal support and better continuity of care.						
(3d.) Improving and promoting the option of a midwife-led home birth means midwives will be more able to confidently promote and support a home birth service.						
(3e.) Replacing nine community post-natal beds at Paulton and Chippenham Freestanding Midwifery Units will enable resources to be used more efficiently (e.g. more focus on breastfeeding support and post-natal care at home).						
(3f.) This proposal is a fair way to ensure all women and families across the Local Maternity System can have a better birth experience.						

Question 4: What do you think is good about the proposal?

Question 5: What do you think is not so good about the proposal?

Question 6: Do you think there is another option we have not considered? If so please describe it here.

- How do you think it meets the challenges (including improving choice, underutilisation of Freestanding Midwifery Units, making the best use of staff, and future sustainability) set out in the consultation document chapter 6.

Question 7: Thinking about antenatal care, in your opinion and/or personal experience how could we improve the way we currently provide this?

Question 8: Thinking about post-natal care, in your opinion and/or personal experience how could we improve the way we currently provide this?

Question 9: How do you think the proposed changes outlined in the consultation document will particularly affect you taking into account your particular characteristics (e.g. disability, age, gender?).

Question 10: If you have any questions which you feel have not been addressed by the Pre-Consultation Business Case or the consultation document, please let us know below.

Question 11: If you have anything else you would like to share with us on the proposals described in the consultation document, please let us know below.

Please continue to Part Two.

Part Two: Equality and diversity information

We would like to understand more about you so that we can be sure we have received responses from people in our diverse community so we are aware of particular issues and needs. You can help us by completing this part of the survey, but completing this section is **entirely voluntary**.

Question 1:

Do you have any experience of maternity services in Bath and North East Somerset, Swindon or Wiltshire?

This could be as a mother giving birth, a family member of someone who has used the services, a staff member or similar role.

Yes No (move to question 3) Prefer not to state

Question 2:

Which maternity services have you ever used or had experience of? Please tick all that apply			
	Antenatal	Birth	Postnatal
Bath Birth Centre Royal United Hospital – Obstetric Unit			
Chippenham Birth Centre			
Frome Birth Centre			
Great Western Hospital – Obstetric Unit			
Great Western Hospital – White Horse Birth Centre			
Home			
Paulton Birth Centre			
Salisbury District Hospital – Maternity Unit			
Trowbridge Birth Centre			

Question 3:

If you are currently pregnant and using our maternity services - where are you planning to give birth?

Location

- Bath Birthing Centre (RUH Obstetric Unit)
- Chippenham Birth Centre (Freestanding Midwifery Unit)
- Frome Birth Centre (Freestanding Midwifery Unit)
- Great Western Hospital – White Horse Birth Centre
- Great Western Hospital – Delivery Suite (Obstetric Unit)
- Home birth
- Paulton Birth Centre (Freestanding Midwifery Unit)
- Salisbury District Hospital Maternity Unit
- Trowbridge Birth Centre (Freestanding Midwifery Unit)

Question 4:

What is your status?

- Single Married Divorced Prefer not to state
 Widow(er) Separated Co-habiting (living together) Other
 Civil partnership (same sex partnership)

Question 5:

What is your age? please write in the box below

- Prefer not to state

Question 6:

What is your gender?

- Male Female Prefer not to state

Question 7:

Do you/have you ever identified yourself as trans or transgender?

- Yes No Prefer not to state

Question 8a:

Are you a carer? (for a relative or friend)

- Yes No Prefer not to state

Question 8b:

Do you look after someone at home who needs support due to illness, disability or age?

- Yes No

Question 9:

Are you pregnant or have you had a baby in the last six months?

- Yes No Not applicable Prefer not to state

Question 10:

Do you have a child under 24 Months?

- Yes No (move to next question 12) Prefer not to say

Question 11a:

When thinking about where to have your baby, how satisfied are you that you had enough information about the choices available to you?

- | | | | |
|-----------------------------------|--------------------------|--------------------|--------------------------|
| Very satisfied | <input type="checkbox"/> | Quite dissatisfied | <input type="checkbox"/> |
| Quite satisfied | <input type="checkbox"/> | Very dissatisfied | <input type="checkbox"/> |
| Neither satisfied or dissatisfied | <input type="checkbox"/> | | |

Question 11b: Why do you say that?

Question 12:

Which of the following best describes how you think of yourself?

- Heterosexual (attracted to the opposite sex)
 Bisexual (attracted to both sexes)
 Lesbian/Gay (attracted to the same sex) Prefer not to state Other

Question 13:

Do you consider that you have a disability?

- Yes No I don't know Prefer not to state

If yes, how would you describe your disability?

- Sensory Learning Mental Health Prefer not to state
 Physical Long-term illness Other

Question 14:

Do you have a religion or belief?

- Buddhism Islam Christianity No Religion Prefer not to state
 Judaism Hinduism Sikhism Other Religion/Belief

Question 15:

What is your first language? please write in the box below

- Prefer not to state

Question 16:

Please tell us your ethnic group

White

- British Irish Prefer not to state
 Gypsy, Romany or other traveller heritage
 Any other white background, please state

Dual-Heritage

- White and Black Caribbean
 White and Asian White and Black African
 Any other Dual-Heritage, please state

Asian or Asian British

- Indian Pakistani
 Bangladeshi
 Any other Asian background, please state

Black or Black British

- Caribbean African
 Any other black background, please state

Chinese or other ethnic group

- Chinese Any other ethnic background, please state

Question 17:

What is your occupation?

- Semi or unskilled manual worker (e.g. manual jobs that require no special training or qualifications, manual workers, apprentices to be skilled trades, caretaker, cleaner, nursery school assistant, park keeper, non-HGV driver, shop assistant etc)
- Skilled manual worker (e.g. skilled bricklayer, carpenter, plumber, painter, bus/ambulance driver, HGV driver, unqualified assistant teacher, AA patrolman, pub/bar worker, etc)
- Supervisory or clerical/junior managerial/professional/administrator (e.g. office worker, student doctor, foreman with 25+ employees, salesperson, student teachers, etc)
- Intermediate managerial/professional/administrative (e.g. newly qualified (under 3 years) doctor, solicitor, board director small organisation, middle manager in large organisation, principle officer in civil service/local government, etc)
- Higher managerial/professional/administrative (e.g. established doctor, solicitor, board director in large organisation (200+ employees, top level civil servant/public service employee), headmaster/mistress, etc)
- Student
- Retired
- Unemployed (for over 6 months) or not working due to long term sickness
- Prefer not to say

Question 18:

Which of the following best describes you?

- A patient or member of the public
- A staff member working in maternity services
- Healthcare professional (not currently working in maternity services)
- Another type of NHS colleague (e.g. management, administration)
- Organisation/group representing women and families
- Third sector/voluntary/charity worker
- Other (please state)

Question 19:

What is the highest level of education that you have completed?

- | | |
|---|---|
| <input type="checkbox"/> No formal qualifications | <input type="checkbox"/> Degree (undergraduate qualification or equivalent) |
| <input type="checkbox"/> GCSE/CSE/O-level | <input type="checkbox"/> Masters/MBA/MSC (postgraduate qualification or equivalent) |
| <input type="checkbox"/> AS-level | <input type="checkbox"/> PHD (postgraduate qualification or equivalent) |
| <input type="checkbox"/> A-Level/Scottish Highers | <input type="checkbox"/> Prefer not to say |

Thank you for sharing your views with us.

If you would like to know the outcome of the consultation, please leave your email address below (your email address will not be used for any other reason or passed to any third parties).

Find out more on our website: www.transformingmaternity.co.uk



In partnership with:

Royal United Hospitals NHS Foundation Trust
Great Western Hospitals NHS Foundation Trust
Salisbury NHS Foundation Trust
BaNES Clinical Commissioning Group

Wiltshire Clinical Commissioning Group
Somerset Clinical Commissioning Group
Swindon Clinical Commissioning Group
Bath & North East Somerset Council